

FORM NL-37-CLAIMS DATA

Name of the Insurer: Royal Sundaram General Insurance Co. Limited

Upto the quarter ending September



| Sl. No. | Claims Experience | No. of claims only | | | | | | | | | | | | | | | | | | |
|---------|--|--------------------|--------------|-------------|--------------|---------------|--------------|---------------|--------------|-------------------|-----------|--------------|-------------------------|--------------------------|-------------|----------|----------------|------------------|---------------|---------------|
| | | Fire | Marine Cargo | Marine Hull | Total Marine | Motor OD | Motor TP | Total Motor | Health | Personal Accident | Travel | Total Health | Workmen's Compensation/ | Public/Product Liability | Engineering | Aviation | Crop Insurance | Other segments** | Miscellaneous | Total |
| 1 | Claims O/S at the beginning of the period | 1455 | 656 | 0 | 656 | 5672 | 21751 | 27,423 | 4201 | 682 | 12 | 4895 | 127 | 12 | 453 | 0 | 0 | 307 | 35328 | |
| 2 | Claims reported during the period | 1228 | 6003 | 0 | 6003 | 158816 | 3643 | 162459 | 37268 | 1206 | 30 | 38504 | 73 | 9 | 779 | 0 | 1491 | 0 | 1518 | 212064 |
| | (a) Booked During the period | 1228 | 6003 | 0 | 6003 | 158816 | 3643 | 1,62,459 | 36499 | 1171 | 26 | 37696 | 73 | 9 | 779 | 0 | 1491 | 1518 | 211256 | |
| | (b) Reopened during the Period | | | | | | | | 769 | 35 | 4 | 808 | | | | | | | 808 | |
| | (c) Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) | | | | 0 | | | | | | | 0 | | | | | | | 0 | |
| | (ii) | | | | | | | | | | | | | | | | | | | |
| 3 | Claims Settled during the period | 781 | 5542 | 0 | 5542 | 146634 | 897 | 147531 | 32498 | 807 | 19 | 33324 | 38 | 5 | 588 | 0 | 1491 | 0 | 1393 | 190693 |
| | (a) paid during the period | | | | | | | | | | | | | | | | | | | |
| | (b) Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) | | | | | | | | | | | | | | | | | | | |
| | (ii) | 781 | 5542 | 0 | 5542 | 146634 | 897 | 1,47,531 | 32498 | 807 | 19 | 33324 | 38 | 5 | 588 | 0 | 1491 | 0 | 1393 | 190693 |
| 4 | Claims Repudiated during the period | 246 | 337 | 0 | 337 | 9480 | 610 | 10090 | 3176 | 172 | 17 | 3365 | 79 | 1 | 164 | 0 | 0 | 0 | 161 | 14443 |
| | Repudiation | 70 | 111 | 0 | 111 | 2143 | 0 | 2,143 | 1583 | 37 | 12 | 1632 | 7 | 0 | 44 | 0 | 0 | 0 | 36 | 4043 |
| | Closure | 176 | 226 | 0 | 226 | 7337 | 610 | 7,947 | 1593 | 135 | 5 | 1733 | 72 | 1 | 120 | 0 | 0 | 0 | 125 | 10400 |
| | Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) | | | | | | | | | | | | | | | | | | | |
| | (ii) | | | | | | | | | | | | | | | | | | | |
| 5 | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | 40 | 55 | | 55 | 2681 | | 2,681 | 5147 | 20 | 3 | 5170 | | | | | | | | 7946 |
| 6 | Claims O/S at End of the period | 1656 | 780 | 0 | 780 | 8374 | 23887 | 32,261 | 5795 | 909 | 6 | 6710 | 83 | 15 | 480 | 0 | 0 | | 271 | 42256 |
| | Less than 3months | 351 | 360 | 0 | 360 | 6236 | 2009 | 8,245 | 5285 | 417 | 4 | 5706 | 35 | 5 | 228 | 0 | 0 | | 143 | 15073 |
| | 3 months to 6 months | 223 | 113 | 0 | 113 | 751 | 1432 | 2,183 | 322 | 190 | 0 | 512 | 22 | 1 | 78 | 0 | 0 | | 28 | 3160 |
| | 6months to 1 year | 311 | 61 | 0 | 61 | 470 | 3668 | 4,138 | 55 | 191 | 1 | 247 | 13 | 9 | 58 | 0 | 0 | | 22 | 4859 |
| | 1year and above | 771 | 246 | 0 | 246 | 917 | 16778 | 17,695 | 133 | 111 | 1 | 245 | 13 | - | 116 | 0 | 0 | | 78 | 19164 |

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
- (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending September
(Amount in Rs. Lakhs)

| Sl. No. | Claims Experience | Fire | Marine Cargo | Marine Hull | Total Marine | Motor OD | Motor TP | Total Motor | Health | Personal Accident | Travel | Total Health | Workmen's Compensation/ Employer's liability | Public/ Product Liability | Engineering | Aviation | Crop Insurance | Other segments ** | Miscellaneous | Total |
|---------|--|---------------|--------------|-------------|--------------|---------------|---------------|---------------|---------------|-------------------|-----------|---------------|--|---------------------------|--------------|----------|----------------|-------------------|---------------|-----------------|
| 1 | Claims O/S at the beginning of the period | 22,041 | 2,384 | - | 2,384 | 7,887 | 1,51,553 | 1,59,439 | 3,274 | 1,205 | 52 | 4,531 | 381 | 33 | 6,982 | - | - | - | 1,051 | 1,96,841 |
| 2 | Claims reported during the period | 12,143 | 1,967 | - | 1,967 | 45,590 | 39,687 | 85,277 | 21,606 | 2,865 | 41 | 24,512 | 298 | 22 | 3,037 | - | 1,380 | - | 1,133 | 1,29,769 |
| | (a) Booked During the period | 8,740 | 2,168 | - | 2,168 | 41,708 | 20,894 | 62,603 | 16,716 | 3,490 | 14 | 20,220 | 147 | 23.40 | 3,446 | - | 1,377 | - | 1,217 | 99,941 |
| | (b) Reopened during the Period | -5 | | | | | | | 2,731 | -310 | 16 | 2,436 | | | | | | | | 2,430 |
| | (c) Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) _____ | | | | | | | | | | | | | | | | | | | |
| | (ii) _____ | 3,408 | -201 | | -201 | 3,882 | 18,793 | 22,675 | 2,160 | -315 | 11 | 1,857 | 151 | -1 | -409 | | 3 | | -84 | 27,397 |
| 3 | Claims Settled during the period | 3,560 | 1,314 | - | 1,314 | 41,139 | 23,320 | 64,459 | 19,496 | 2,439 | 9 | 21,944 | 91 | 8 | 1,745 | - | 1,380 | - | 157 | 94,659 |
| | (a) paid during the period | | | | | | | | | | | | | | | | | | | |
| | (b) Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) _____ | | | | | | | | | | | | | | | | | | | |
| | (ii) _____ | 3,560 | 1,314 | - | 1,314 | 41,139 | 23,320 | 64,459 | 19,496 | 2,439 | 9 | 21,944 | 91 | 8.29 | 1,745 | - | 1,380 | - | 157 | 94,659 |
| 4 | Claims Repudiated during the period | 1,140 | 281 | - | 281 | 2,797 | 1,235 | 4,032 | 1,528 | 182 | 73 | 1,783 | 178 | 0 | 502 | - | - | - | 957 | 8,873 |
| | Repudiation | 101 | 101 | - | 101 | 1,280 | - | 1,280 | 806 | 75 | 69 | 950 | 35 | - | 94 | - | - | - | 28 | 2,589 |
| | Closure | 1,040 | 180 | - | 180 | 1,517 | 1,235 | 2,752 | 722 | 107 | 4 | 833 | 143 | 0.00 | 408 | - | - | - | 929 | 6,284 |
| | Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) _____ | | | | | | | | | | | | | | | | | | | |
| | (ii) _____ | | | | | | | | | | | | | | | | | | | |
| 5 | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | 6.72 | 3.82 | | 3.81738 | 241.01 | | 241 | 188.39 | 2.61 | 0.76 | 191.75155 | | | | | | | | 443 |
| 6 | Claims O/S at End of the period | 29,483 | 2,756 | - | 2,756 | 9,540 | 1,66,685 | 1,76,225 | 3,857 | 1,448 | 11 | 5,316 | 410 | 46 | 7,772 | - | - | - | 1,069 | 2,23,078 |
| | Less than 3months | 8,563 | 816 | - | 816 | 5,461 | 12,412 | 17,873 | 3,432 | 471 | 8 | 3,911 | 147 | 12 | 2,235 | - | - | - | 136 | 33,695 |
| | 3 months to 6 months | 2,712 | 473 | - | 473 | 1,266 | 9,129 | 10,394 | 296 | 320 | - | 616 | 99 | 5 | 823 | - | - | - | 105 | 15,226 |
| | 6months to 1 year | 5,680 | 410 | - | 410 | 581 | 21,735 | 22,316 | 38 | 266 | 3 | 306 | 50 | 29 | 1,731 | - | - | - | 703 | 31,225 |
| | 1year and above | 12,528 | 1,057 | - | 1,057 | 2,233 | 1,23,410 | 1,25,642 | 91 | 391 | 0 | 482 | 115 | - | 2,983 | - | - | - | 125 | 1,42,933 |

Notes:-
(a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves