

## FORM NL-37-CLAIMS DATA

Name of the Insurer: Royal Sundaram General Insurance Co. Limited  
Registration No.102 and Date of Registration with the IRDAI:23.10.2000

Upto the quarter ending 30th June' 2023



Sl. No.	Claims Experience	No. of claims only																		
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/	Public/Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	1455	656	0	656	5672	21751	27,423	4201	682	12	4895	127	12	453	0	0	307	35328	
2	Claims reported during the period	<b>666</b>	<b>2798</b>	<b>0</b>	<b>2798</b>	<b>79958</b>	<b>1746</b>	<b>81704</b>	<b>17809</b>	<b>568</b>	<b>14</b>	<b>18391</b>	<b>30</b>	<b>4</b>	<b>394</b>	<b>0</b>	<b>1483</b>	<b>0</b>	<b>740</b>	<b>106210</b>
	(a) Booked During the period	666	2798	0	2798	79958	1746	81,704	17528	542	11	18081	30	4	394	0	1483	0	740	105900
	(b) Reopened during the Period								281	26	3	310								310
	(c) Other Adjustment (to be specified)																			
	(i) _____				0			-												0
	(ii) _____																			
3	Claims Settled during the period	<b>478</b>	<b>2540</b>	<b>0</b>	<b>2540</b>	<b>70389</b>	<b>196</b>	<b>70585</b>	<b>14832</b>	<b>393</b>	<b>14</b>	<b>15239</b>	<b>21</b>	<b>2</b>	<b>340</b>	<b>0</b>	<b>1483</b>	<b>0</b>	<b>650</b>	<b>91338</b>
	(a) paid during the period																			
	(b) Other Adjustment ( to be specified)																			
	(i) _____																			
	(ii) _____	478	2540	0	2540	70389	196	70,585	14832	393	14	15239	21	2	340	0	1483	0	650	91338
4	Claims Repudiated during the period	<b>81</b>	<b>178</b>	<b>0</b>	<b>178</b>	<b>4378</b>	<b>355</b>	<b>4733</b>	<b>1510</b>	<b>64</b>	<b>3</b>	<b>1577</b>	<b>45</b>	<b>0</b>	<b>84</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>50</b>	<b>6748</b>
	Repudiation	25	58	0	58	1118	0	1,118	734	16	3	753	3	0	21	0	0	0	11	1989
	Closure	56	120	0	120	3260	355	3,615	776	48	0	824	42	0	63	0	0	0	39	4759
	Other Adjustment ( to be specified)																			
	(i) _____																			
	(ii) _____																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	40	55		55	2681		2,681	5149	20	3	5172								7948
6	Claims O/S at End of the period	<b>1562</b>	<b>736</b>	<b>0</b>	<b>736</b>	<b>10863</b>	<b>22946</b>	<b>33,809</b>	<b>5668</b>	<b>793</b>	<b>9</b>	<b>6470</b>	<b>91</b>	<b>14</b>	<b>423</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>347</b>	<b>43452</b>
	Less than 3months	337	353	0	353	8966	1610	10,576	4917	338	1	5256	29	3	178	0	0	0	189	16921
	3 months to 6 months	226	84	0	84	673	2124	2,797	558	165	5	728	20	4	73	0	0	0	55	3987
	6months to 1 year	320	81	0	81	388	3000	3,388	44	174	2	220	24	6	76	0	0	0	21	4136
	1year and above	679	218	0	218	836	16212	17,048	149	116	1	266	18	1	96	0	0	0	82	18408

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms  
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions  
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending 30th June'2023  
(Amount in Rs. Lakhs)

Sl. No.	Claims Experience	No. of claims only																		
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	22,041	2,384	-	2,384	7,887	1,51,553	1,59,439	3,274	1,205	52	4,531	381	33	6,982	-	-	1,051	1,96,841	
2	Claims reported during the period	<b>4,863</b>	<b>1,064</b>	<b>-</b>	<b>1,064</b>	<b>22,719</b>	<b>18,387</b>	<b>41,106</b>	<b>10,521</b>	<b>1,419</b>	<b>16</b>	<b>11,955</b>	<b>99</b>	<b>10</b>	<b>1,121</b>	<b>-</b>	<b>1,380</b>	<b>-</b>	<b>136</b>	<b>61,734</b>
	(a) Booked During the period	3,065	1,082	-	1,082	21,004	8,950	29,954	7,100	1,600	-11	8,689	75	11.05	1,210	-	1,377	-	167	45,630
	(b) Reopened during the Period	1							2,021	136	15	2,173								2,174
	(c) Other Adjustment (to be specified)																			
	(i) _____	1,798	-18		-18	1,715	9,438	11,152	1,400	-318	11	1,093	24	-1	-89		2		-32	13,930
	(ii) _____	1,920	682	-	682	19,013	9,132	28,145	8,533	1,120	7	9,660	46	3.64	793	-	1,380	-	107	42,737
3	Claims Settled during the period	<b>1,920</b>	<b>682</b>	<b>-</b>	<b>682</b>	<b>19,013</b>	<b>9,132</b>	<b>28,145</b>	<b>8,533</b>	<b>1,120</b>	<b>7</b>	<b>9,660</b>	<b>46</b>	<b>4</b>	<b>793</b>	<b>-</b>	<b>1,380</b>	<b>-</b>	<b>107</b>	<b>42,737</b>
	(a) paid during the period																			
	(b) Other Adjustment ( to be specified)																			
	(i) _____	1,920	682	-	682	19,013	9,132	28,145	8,533	1,120	7	9,660	46	3.64	793	-	1,380	-	107	42,737
	(ii) _____																			
4	Claims Repudiated during the period	<b>458</b>	<b>156</b>	<b>-</b>	<b>156</b>	<b>1,058</b>	<b>617</b>	<b>1,675</b>	<b>753</b>	<b>70</b>	<b>48</b>	<b>871</b>	<b>47</b>	<b>-</b>	<b>130</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>28</b>	<b>3,365</b>
	Repudiation	55	64	-	64	530	309	530	409	29	48	486	1	-	31	-	-	-	13	1,180
	Closure	402	93	-	93	527	617	1,144	344	41	-	385	46	-	99	-	-	-	16	2,185
	Other Adjustment ( to be specified)																			
	(i) _____																			
	(ii) _____																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	6.72	3.82		3,81738	240.40		240	188.48	2.61	0.76	191.84155								443
6	Claims O/S at End of the period	<b>24,527</b>	<b>2,610</b>	<b>-</b>	<b>2,610</b>	<b>10,535</b>	<b>1,60,190</b>	<b>1,70,725</b>	<b>4,509</b>	<b>1,433</b>	<b>12</b>	<b>5,955</b>	<b>387</b>	<b>39</b>	<b>7,180</b>	<b>-</b>	<b>-</b>	<b>1,051</b>	<b>2,12,474</b>	
	Less than 3months	4,359	800	-	800	6,756	9,040	15,796	3,680	471	0	4,151	88	8	1,198	-	-	-	140	26,539
	3 months to 6 months	5,094	385	-	385	975	12,001	12,976	657	362	10	1,028	34	3	610	-	-	-	113	20,243
	6months to 1 year	3,693	622	-	622	777	19,161	19,937	68	198	2	268	106	26	1,872	-	-	-	643	27,166
	1year and above	11,381	803	-	803	2,027	1,19,989	1,22,016	104	403	0	507	159	2	3,500	-	-	-	156	1,38,525

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms  
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions  
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves