

**FORM NL-37-CLAIMS DATA**

Name of the Insurer: Royal Sundaram General Insurance Co. Ltd  
Registration No.102 and Date of Registration with the IRDAI:23.10.2000

Upto the quarter ending March 2024



Sl. No.	Claims Experience	No. of claims only																		
		Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/	Public/Product Liability	Engineering	Aviation	Crop Insurance	Other segments	Miscellaneous	Total
1	Claims O/S at the beginning of the period	1455	656	0	656	5672	21751	27,423	4201	682	12	4895	127	12	453	0	0	307	35328	
2	Claims reported during the period	<b>2483</b>	<b>15079</b>	<b>0</b>	<b>15079</b>	<b>294782</b>	<b>8140</b>	<b>302922</b>	<b>83359</b>	<b>2629</b>	<b>102</b>	<b>86090</b>	<b>164</b>	<b>27</b>	<b>1509</b>	<b>0</b>	<b>1493</b>	<b>0</b>	<b>2159</b>	<b>411926</b>
	(a) Booked During the period	2483	15079	0	15079	294782	8140	3,02,922	82587	2583	98	85268	164	27	1509	0	1493		2159	411104
	(b) Reopened during the Period								772	46	4	822								822
	(c) Other Adjustment (to be specified)																			
	(i) _____				0			-				0								0
	(ii) _____																			
3	Claims Settled during the period	<b>1615</b>	<b>12268</b>	<b>0</b>	<b>12268</b>	<b>277891</b>	<b>5443</b>	<b>283334</b>	<b>76013</b>	<b>1762</b>	<b>69</b>	<b>77844</b>	<b>67</b>	<b>20</b>	<b>1097</b>	<b>0</b>	<b>1493</b>	<b>0</b>	<b>1981</b>	<b>379719</b>
	(a) paid during the period																			
	(b) Other Adjustment ( to be specified)																			
	(i) _____																			
	(ii) _____	1615	12268	0	12268	277891	5443	2,83,334	76013	1762	69	77844	67	20	1097	0	1493	0	1981	379719
4	Claims Repudiated during the period	<b>582</b>	<b>1055</b>	<b>0</b>	<b>1055</b>	<b>17551</b>	<b>1523</b>	<b>19074</b>	<b>7659</b>	<b>648</b>	<b>34</b>	<b>8341</b>	<b>124</b>	<b>1</b>	<b>353</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>316</b>	<b>29846</b>
	Repudiation	193	301	0	301	4172	0	4,172	3926	89	27	4042	12	0	91	0	0		76	8887
	Closure	389	754	0	754	13379	1523	14,902	3733	559	7	4299	112	1	262	0	0		240	20959
	Other Adjustment ( to be specified)																			
	(i) _____																			
	(ii) _____																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	40	55		55	2673		2,673	5139	20	3	5162								7930
6	Claims O/S at End of the period	<b>1741</b>	<b>2412</b>	<b>0</b>	<b>2412</b>	<b>5012</b>	<b>22925</b>	<b>27,937</b>	<b>3888</b>	<b>901</b>	<b>11</b>	<b>4800</b>	<b>100</b>	<b>18</b>	<b>512</b>	<b>0</b>	<b>0</b>		<b>169</b>	<b>37689</b>
	Less than 3months	357	1970	0	1970	3166	2171	5,337	3752	486	10	4248	34	10	221	0	0		102	12279
	3 months to 6 months	189	78	0	78	588	1561	2,149	59	188	1	248	33	2	101	0	0		18	2818
	6months to 1 year	360	116	0	116	435	2770	3,205	10	155	0	165	19	2	75	0	0		21	3963
	1year and above	835	248	0	248	823	16423	17,246	67	72	0	139	14	4	115	0	0		28	18629

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
- (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending March 2024  
(Amount in Rs. Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	22,041	2,384	-	2,384	7,887	1,51,553	1,59,439	3,274	1,205	52	4,531	381	33	6,982	-	-	-	1,051	1,96,841
2	Claims reported during the period	<b>34,717</b>	<b>4,199</b>	-	<b>4,199</b>	<b>88,682</b>	<b>78,434</b>	<b>1,67,116</b>	<b>47,192</b>	<b>6,494</b>	<b>234</b>	<b>53,921</b>	<b>443</b>	<b>180</b>	<b>6,805</b>	-	<b>1,381</b>	-	<b>1,332</b>	<b>2,70,094</b>
	(a) Booked During the period	31,681	4,394	-	4,394	79,808	44,597	1,24,405	36,458	6,897	120	43,475	357	163.97	6,886	-	1,378	-	1,417	2,14,157
	(b) Reopened during the Period	7							5,896	-169	61	5,789								5,796
	(c) Other Adjustment (to be specified)																			
	(i) _____																			
	(ii) _____	3,030	-195	-	-195	8,874	33,837	42,711	4,838	-234	53	4,657	86	16	-81		3		-85	50,142
3	Claims Settled during the period	<b>12,088</b>	<b>3,004</b>	-	<b>3,004</b>	<b>84,505</b>	<b>58,752</b>	<b>1,43,257</b>	<b>44,238</b>	<b>5,896</b>	<b>81</b>	<b>50,215</b>	<b>129</b>	<b>36</b>	<b>2,598</b>	-	<b>1,381</b>	-	<b>298</b>	<b>2,13,007</b>
	(a) paid during the period																			
	(b) Other Adjustment (to be specified)																			
	(i) _____																			
	(ii) _____	12,088	3,004	-	3,004	84,505	58,752	1,43,257	44,238	5,896	81	50,215	129	36.46	2,598	-	1,381	-	298	2,13,007
4	Claims Repudiated during the period	<b>3,858</b>	<b>1,042</b>	-	<b>1,042</b>	<b>4,577</b>	<b>4,381</b>	<b>8,958</b>	<b>3,516</b>	<b>546</b>	<b>105</b>	<b>4,168</b>	<b>287</b>	<b>0</b>	<b>1,520</b>	-	-	-	<b>1,136</b>	<b>20,969</b>
	Repudiation	1,821	578	-	578	2,301	-	2,301	1,738	204	93	2,034	47	-	422	-	-	-	58	7,261
	Closure	2,038	464	-	464	2,276	4,381	6,657	1,779	342	12	2,133	240	0.00	1,098	-	-	-	1,078	13,708
	Other Adjustment (to be specified)																			
	(i) _____																			
	(ii) _____																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	7	4	-	4	217		217	180	3	1	184								411
6	Claims O/S at End of the period	40,812	2,537	-	2,537	7,486	1,66,853	1,74,339	2,712	1,257	99	4,068	408	176	9,670	-	-	-	950	2,32,960
	Less than 3months	11,510	524	-	524	3,837	13,962	17,799	2,605	615	79	3,300	81	54	2,432	-	-	-	77	35,776
	3 months to 6 months	8,076	834	-	834	1,240	9,676	10,916	57	162	20	239	113	94	1,023	-	-	-	20	21,315
	6months to 1 year	10,193	511	-	511	467	18,814	19,281	14	171	-	185	123	7	2,172	-	-	-	131	32,603
	1year and above	11,033	668	-	668	1,942	1,24,402	1,26,343	36	309	-	345	90	22	4,044	-	-	-	722	1,43,266

Notes:-

(a) The Claims O/S figures are consistent with all relevant NL forms

(b) Repudiated means rejected, partial rejection on account of policy terms and conditions

(c) Claim o/s should be exclusive of IBNR AND IBNER reserves