FORM NL-37-CLAIMS DATA

Name of the Insurer: Royal Sundaram General Insurance Co. Limited Registration No.102 and Date of Registration with the IRDAI:23.10.2000

Upto the quarter ending September



| SI. No. | Claims Experience | Fire | Marine | Marin | n Total | Motor OD | Motor TP | Total Motor | Health | Personal | | Total Health | Workmen's | Public/ | Engineering | Aviati | Crop | Other | er Miscella | Total |
|---------|---|------|--------|--------|---------|----------|----------|-------------|--------|----------|--------|--------------|------------|-----------|-------------|--------|---------|--------|-------------|-------|
| | | | Cargo | e Hull | Marine | | | | | Accident | Travel | | Compensati | Product | | on | Insuran | | neous | |
| | | | | | | | | | | | | | on/ | Liability | | | ce | nts ** | | |
| 1 | Claims O/S at the beginning of the period | 1597 | 2433 | | 2433 | 5512 | 23803 | 29,315 | 3229 | | | 3869 | | 21 | | | 0 | | 321 | 382 |
| 2 | Claims reported during the period | 1431 | 5346 | 0 | | 154208 | 4520 | 158728 | 31131 | 1074 | 52 | | | 13 | | 0 | 0 | 0 | 1332 | 19992 |
| | (a) Booked During the period | 1431 | 5346 | 0 | 5346 | 154208 | 4520 | 1,58,728 | 30615 | 1036 | 51 | | 81 | 13 | 732 | 0 | 0 | | 1332 | 1993 |
| | (b) Reopened during the Period | | | | | | | | 516 | 38 | 1 | 555 | | | | | | | | 5 |
| | (c) Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) | | | | | | | | | | | | | | | | | | | |
| | (ii) | | | | 0 | | | - | | | | 0 | | | | | | | | |
| 3 | Claims Settled during the period | 1041 | 5755 | 0 | 5755 | 136507 | 3674 | 140181 | 23103 | 708 | 30 | 23841 | 29 | 8 | 497 | 0 | 0 | 0 | 1055 | 1724 |
| | (a) paid during the period | | | | | | | | | | | | | | | | | | | |
| | (b) Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) | | | | | | | | | | | | | | | | | | | |
| | (ii) | 1041 | 5755 | | 5755 | 136507 | 3674 | 1,40,181 | 23103 | 708 | 30 | 23841 | 29 | 8 | 497 | 0 | 0 | 0 | 1055 | 1724 |
| 4 | Claims Repudiated during the period | 260 | 490 | | | 8983 | 1558 | 10541 | 4113 | 177 | 20 | | | 16 | 179 | 0 | 0 | 0 | 126 | 1597 |
| | Repudiation | 76 | | | 189 | 2692 | 0 | 2,692 | 2213 | 19 | 20 | 2252 | 2 | 4 | 41 | 0 | 0 | | 45 | 53 |
| | Closure | 184 | 301 | 0 | 301 | 6291 | 1558 | 7,849 | 1900 | 158 | 0 | 2058 | 46 | 12 | 138 | 0 | 0 | | 81 | 106 |
| | Other Adjustment (to be specified) | | | | | | | | | | | | | | | | | | | |
| | (i) | | | | | | | | | | | | | | | | | | | |
| | (ii) | | | | | | | | | | | | | | | | | | | |
| | Unclaimed (Pending claims which are | | | | | | | | | | | | | | | | | | | |
| _ | transferred to Unclaimed A/c. after the | | | | | | | | | | | | | | | | | | | |
| 5 | mandatory period as prescribed by the | | | | | | | | | | | | | | | | | | | |
| | Authority) | 40 | 55 | | 55 | 2913 | | 2.913 | 5345 | 21 | 3 | 5369 | | | | | | | 1 | 83 |
| 6 | Claims O/S at End of the period | 1727 | 1534 | 0 | 1534 | 14230 | 23091 | 37,321 | 7144 | 824 | 7 | 7975 | 155 | 10 | 587 | 0 | 0 | | 472 | 4978 |
| | Less than 3months | 418 | 928 | 0 | 928 | 11260 | 1882 | 13,142 | 6865 | 352 | 6 | 7223 | 42 | 6 | 232 | 0 | 0 | | 269 | 222 |
| | 3 months to 6 months | 262 | 183 | | 183 | 1176 | 1633 | 2,809 | 82 | 144 | 0 | 226 | | 2 | 119 | 0 | 0 | | 77 | 37 |
| | 6months to 1 year | 297 | 127 | | 127 | 491 | 3370 | 3,861 | 30 | 187 | 0 | 217 | 32 | 1 | 78 | 0 | 0 | | 32 | 46 |
| | 1year and above | 750 | 296 | | 296 | 1303 | 16206 | 17,509 | 167 | 141 | 1 | 309 | | 1 | 158 | 0 | 0 | | 94 | 191 |

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
 (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
 (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending September (Amount in Rs. Lakhs)

| | | | | | | | | | | | | | | | | III III KS. LC | 11110) | | | |
|---------|---|--------|-----------------|-----------------|-----------------|----------|----------|-------------|--------|----------------------|--------|--------------|--------------------------------|--------------------|-------------|----------------|-----------------|--------|-------------------|----------|
| SI. No. | Claims Experience | Fire | Marine Cargo | Marin e Hull | Total Marine | Motor OD | Motor TP | Total Motor | Health | Personal Accident | Travel | Total Health | Workmen's Compensati | Public/ Product | Engineering | Aviati on | Crop Insuran | segme | Miscella neous | Total |
| | | | | | | | | | | | | | on/ Employer's liability | Liability | | | ce | nts ** | | |
| 1 | Claims O/S at the beginning of the period | 18,112 | 2,322 | - | 2,322 | 8,906 | 1,41,529 | 1,50,435 | 2,455 | 1,030 | 10 | 3,495 | 315 | 23 | 5,267 | - | - | | 500 | 1,80,468 |
| 2 | Claims reported during the period | 6,384 | 2,603 | - | 2,603 | 48,251 | 38,165 | 86,415 | 18,651 | 2,046 | 39 | 20,735 | 193 | 2,556 | 4,410 | - | - | - | 311 | 1,23,607 |
| | (a) Booked During the period | 6,763 | 2,305 | - | 2,305 | 46,517 | 18,811 | 65,328 | 14,182 | 1,759 | 34 | 15,974 | 196 | 141.59 | 4,772 | - | - | | 318 | 95,798 |
| | (b) Reopened during the Period | 14 | | | | | | | 1,435 | 208 | 0 | 1,644 | | | | | | | | 1,658 |
| | (c) Other Adjustment (to be specified) (i) (ii) | -393 | 298 | | 298 | 1.734 | 19,354 | 21,088 | 3,034 | 79 | 4 | 3,117 | -3 | 2,414 | -362 | | | | -7 | 26,151 |
| 3 | Claims Settled during the period | 3,073 | 1,350 | - | 1,350 | 42,202 | 26,394 | 68,596 | 14,271 | 1,639 | 21 | | 40 | 17 | 853 | - | - | - | 126 | 89,984 |
| | (a) paid during the period (b) Other Adjustment (to be specified) (i) | | | | | · | • | | | | | | | | | | | | | |
| | (ii) | 3,073 | 1,350 | | 1,350 | 42,202 | 26,394 | 68,596 | 14,271 | 1,639 | | | 40 | 16.59 | 853 | - | - | | 126 | 89,984 |
| 4 | Claims Repudiated during the period | 879 | 398 | | 398 | 3,021 | 2,432 | 5,453 | 1,782 | 229 | 7 | -/010 | 38 | 20 | 433 | - | | - | 122 | 9,361 |
| | Repudiation | 81 | 147 | | 147 | 1,761 | - | 1,761 | 799 | 32 | 7 | 839 | 2 | 1.10 | 86 | - | - | | 13 | 2,930 |
| | Closure | 798 | 251 | - | 251 | 1,260 | 2,432 | 3,692 | 982 | 197 | - | 1,179 | 36 | 18.60 | 348 | - | • | | 110 | 6,431 |
| | Other Adjustment (to be specified) (i) (ii) | | | | | | | | | | | | | | | | | | | |
| 5 | Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority) | 6.72 | 3.82 | | 3.81738 | 266.33 | | 266 | 192.53 | 2.62 | 0.76 | 195.91237 | | | | | | | 0.14 | 473 |
| 6 | Claims O/S at End of the period | 20,544 | 3,176 | - | 3,176 | 11,934 | 1,50,869 | 1,62,803 | 5,053 | 1,208.21 | 20 | 6,282 | 430 | 2,542 | 8,392 | - | - | | 562 | 2,04,730 |
| | Less than 3months | 3,695 | 1,035 | - | 1,035 | 7,702 | 9,674 | 17,375 | 4,514 | 494 | 16 | | 75 | 27 | 963 | - | - | | 92 | 28,287 |
| | 3 months to 6 months | 2,806 | 817 | | 817 | 1,784 | 9,416 | 11,200 | 342 | 152 | 4 | | 122 | 2,512 | 3,250 | - | - | | 152 | 21,358 |
| | 6months to 1 year | 3,453 | 681 | - | 681 | 1,012 | 18,682 | 19,694 | 60 | 182 | - | 242 | 52 | 2 | 760 | - | - | | 34 | 24,920 |
| | 1year and above | 10,589 | 644 | - | 644 | 1,436 | 1,13,098 | 1,14,534 | 137 | 380 | 0 | 516 | 180 | 0 | 3,418 | - | - | | 284 | 1,30,165 |

Notes:(a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves